



frequently asked questions - the garden room cafe & the enchanted gardens

WHERE CAN I PARK?

There is paid street parking along Parkland Boulevard & a large Pay and Display carpark off College Close. There is also paid parking available at Cornerstone Parking, Parkland Boulevard.

HOW FAR ARE THE LIGHTS FROM THE CAFE?

The Garden Room Café overlooks the entrance to The Enchanted Gardens.

WHAT TIME ARE OUR ENTRANCE TICKETS FOR?

When you arrive for your dinner reservation, you will receive your entrance tickets from our friendly cafe staff. Your ticket will give you access to any of the four sessions on the night of your reservation.

Session times are: 630pm | 715pm | 8pm | 845pm

The gates will open at 6:30pm and close at 10pm, with the route taking approximately 25minutes to complete. Please make sure you have your ticket ready to be scanned by upon entry. From there you are encouraged to enjoy the lighting display at your own pace and leisure, with your camera at the ready.

WHAT MENU IS OFFERED FOR \$29.50 [adult], \$16.50 [child]

Please see menu [here](#)

WHAT DO I RECEIVE FOR \$29.50 [adult], \$16.50 [child]

When booking the "dinner and ticket package" you receive the above menu with your choice of mains, arrival bread and dips, as well as an entry ticket to The Enchanted Gardens. Please note tickets to The Enchanted Garden are free.

When booking "dinner only" you will receive the above menu with your choice of mains with NO entry ticket to The Enchanted Gardens.

ALL TICKETS ARE SOLD OUT ON OTHER SITES, AM I GUARANTEED A TICKET IF I BOOK A DINNER & TICKET PACKAGE?

Yes, if you book a dinner and entrance ticket package you will be allocated tickets to The Enchanted Gardens.

I HAVE BOOKED FOR THE WRONG DATE, WHAT CAN I DO?

Please contact us at hello@gardenroom.com.au with your booking number and if available, we can change to your preferred date.

I ALREADY HAVE TICKETS FOR THE ENCHANTED GARDEN & WOULD JUST LIKE TO BOOK FOR DINNER, CAN I DO THAT?

Yes. Simply select "dinner only" to book your table.

WE WOULD JUST LIKE TO COME FOR DINNER & DO NOT REQUIRE ENTRANCE TO THE ENCHANTED GARDEN, ARE WE ABLE TO BOOK JUST FOR DINNER?

Yes. Simply select "dinner only" to book your table.

DO YOU ACCEPT WALK-INS IF WE DONT WANT TO BOOK NOW?

Yes we will be accepting walk ins. Please note we highly recommend booking to guarantee you have a table at your preferred time.

WE HAVE SPECIAL DIETARY REQUIREMENTS & CANNOT EAT ANY OF THE OPTIONS ON THE SET MENU, DO YOU CATER TO DIETARY REQUIREMENTS?

We certainly do! We are more than happy to provide gluten free, dairy free, vegetarian & vegan alternatives, and can assist with other dietary needs.

THE
garden
ROOM

07 32216373

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